HOSPITALS AND CLINICS

Hale Ho’ola Hamakua .......................................................... 932-4100
Hamakua-Kohala Health (Honokaa) ..................................... 775-7204
Hamakua-Kohala Health (Kapaau) ........................................ 889-6236
Hamakua-Kohala Health (Laupahoehoe) ............................... 747-6480
Hamakua-Kohala Health (Kapaau) ........................................ 887-6460
Hilo Medical Center ......................................................... 932-3000
Ka’u Hospital (Pahala) ..................................................... 932-4200
Ka’u Rural Health Clinic ................................................... 932-4205
Kohala Hospital (Kapaau) ................................................. 889-6211
Kona Community Hospital (Kealakekua) .............................. 322-9311
North Hawaii Community Hospital (Wai’anae) ...................... 885-4444
Puna Community Medical Center ........................................ 930-6001
West Hawaii Community Health Center ............................... 326-5629
West Hawaii Keiki Health Center (Medical and Dental) ....... 323-8006
West Hawaii Community Health Center (Adults) ................. 355-5650
Bay Clinic (www.bayclinic.org) COVID clinic. Medical care. Dental acute and continuing care. Street medicine services. Family planning, screening for STDS. Cancer screening. Sliding scale fee. All clinic locations .......................................................... 333-3600
Hui Malama Ola Na Oiwi Primary Care Clinic Primary medical care services. All insurances accepted. Sliding scale fee. Hilo ............................................................................................................. 969-9220
Kapiolani Medical Center for Women and Children .............. 1-808-983-6000
Hilo Medical Center Extended Care Facility Assisting Hilo families with long term care needs. Hilo ............................................................................................................. 932-3570

WEBSITES

State of Hawai’i ........................................................................... ehawaii.gov
County of Hawai’i ...................................................................... www.hawaiicounty.gov
YWCA of Hawai’i Island .......................................................... https://www.ywcahawaiisland.org

COVID-19

County of Hawai’i resources https://www.hawaiicounty.gov/coronavirus
County of Hawai’i information https://www.hawaiicounty.gov/departments/civil-defense/active-emergency-proclamations
Ku Makani Support, outreach and recovery for community members impacted by COVID-19. Statewide ............................................. 1-800-753-6879
Vibrant Hawai’i resources https://www.vibranthawaii.org/blog

EMERGENCY SHELTERS

Hale Ohana Spouse Abuse Shelter Hilo (24-Hour Domestic Violence Hotline) ......................................................... 959-8864
Hope Services East Hawaii and West Hawaii ................................................. 935-3505
Mental Health Kokua Provides affordable housing, onsite support services for adults with mental illness. Hilo ............................................................................. 935-7167
Kona ................................................................................... 331-1468
Access Line .......................................................................... 1-800-753-6879
Salvation Army Family Intervention Services Support to youth and families in developing mutual respect, support, and personal growth. Providing community outreach, academic success, prevention/intervention activities, crisis counseling, and residential services. Hilo (Islandwide) .......................................................... 959-5855
Aunty’s House Kona 24-Hour Crisis Hotline ........................................ 322-7233

FOR CHILDREN

Bay Clinic Pediatric care in Hilo, Kea’au, Pahoa, Ka’u ............................................. 333-3600
Catholic Charities Hawaii Therapeutic Foster Care (Hilo) ........................................ 961-7000
Child Family Service Providing emergency crisis service through ACCESS line 800-753-6879. Sex abuse treatment service therapeutic foster home program. Alternatives to Violence – ATV. Hilo ............................................................................. 935-2188
Kona ................................................................................... 323-2664
Child Welfare Services/DHS Provides protective intervention services to prevent child abuse and/or neglect. Hilo: Case Management & Investigation (office) ........................................ 933-0650
Hilo: E. Hawaii Child Welfare Services, and Licensing ........................................ 933-0350
Islandwide Child Abuse Reporting (24-Hours) ........................................ 1-888-380-3088
West Hawaii ........................................................................ 327-4787
Children and Adolescent Mental Health Division/DOH Focus upon special education children with severe emotional disturbances and others who meet certain criteria. Hilo ............................................................................. 933-0610
Wai’anae ............................................................................. 887-8100
Children’s Justice Center Provides a non-threatening environment to alleged child victims of abuse for the purpose of conducting forensic interviews by trained forensic interviewers. Hilo ............................................................................. 933-1505
Kona ................................................................................... 329-5261
Community Services for the Developmentally Disabled/DOH For children & adults who have intellectual disabilities. Hilo ............................................................................. 974-4280
Kona ................................................................................... 327-6212
Easter Seals Hawaii Early intervention services for ages 0-3 years. Hilo ............................................................................. 961-3081
Family Support Hawaii Provides infant/toddler home visitation programs, parent education services, youth development and outreach programs, enhancement of parent/school involvement, fatherhood program, and a family center for information and referrals. familysupporthawaii.org Kona Office ........................................................................ 326-7778
Wai’anae office ..................................................................... 885-0086
Kealakekua Office ............................................................. 323-3303
Keiki O Ka ‘Aina Family Learning Centers
Home visit services, partnering with families as they enter into parenthood through kindergarten entry.
Hawai‘i Island .......................................................... 1-808-798-5421

Lili‘uokalani Trust
Fulfilling the Queen’s mission with commitment to the orphan and destitute children in the state of Hawai‘i, with preference given to those of Hawaiian ancestry.
Hilo ................................................................. 935-9381
Kona ................................................................. 329-7336

Neighborhood Place of Kona
Focus on the well-being of children and families. Prevention of child abuse and neglect in the West Hawai‘i Community. Referrals.
Kona ................................................................. 331-8777
Fax ................................................................. 331-8774
Email: info@npkona.org

Neighborhood Place of Puna
Puna ................................................................. 965-5550
Email: info@neighborhoodplace.org

The Parent Line
Free statewide confidential telephone line, which offers support and information to parents and other caregivers.
Oahu ................................................................. 1-808-526-1222
Neighboring Islands (Toll Free) ................................ 1-800-816-1222

Partners in Development Foundation, Hui Ho'omalu
Contracted by DHS for foster care recruitment and training.
Hilo ................................................................. 987-5988
Kona ................................................................. 896-3829
Oahu ................................................................. 1-808-441-1117
Neighboring Islands (Toll Free) ................................. 1-888-879-8970

Partners in Development Foundation, Tūtū & Me Traveling Preschool
‘Ohana Support Program (https://pdf.org/ohana-support) Provides individual home visits and parent hui for caregivers with keiki birth to five years old.
Hawai‘i Island ........................................................ (808) 780-0139

P.A.T.C.H.: People Attentive to Children
Referral of childcare providers in specific areas. Offering various levels of training for individuals in the Early Childhood field and those interested in starting a child care business in their homes and training for parents.
Hilo ................................................................. 961-3169
Kona ................................................................. 322-3500

Project Hawai‘i, Inc.
Provides free services to children in homeless situations, with outreach personal hygiene, meals, food, clothing & other emergency needs.
Keaau ................................................................. 987-6018

W.I.C. (Women, Infants and Children):
Program that assists with supplemental/nutritional needs of pregnant, postpartum or breastfeeding women and infants/children under age 5.5
Hilo ................................................................. 974-4270
Kona ................................................................. 322-4888
Pahoa/‘A‘u ........................................................... 965-3030

The Island of Hawai‘i YMCA
Unique programming focus and clientele from pre-school, childcare services, after school services and health and fitness.
Hilo ................................................................. 935-3721

YMCA Family Visitation Centers
Providing safe and neutral environments where parents can visit with children when there is a restraining order or other concerns exist about the safety of unsupervised visits during custody disputes or instances of family violence and abuse.
Hilo ................................................................. 464-4020
Fax ................................................................. 969-1772

YWCA Healthy Start Program
Self/Agency referred. Outreach services, newborn to 3 years.
Hilo ................................................................. 961-3877

YWCA Preschool
Hilo ................................................................. 935-6067

TEEN SERVICES
Bay Clinic ~ Teen Clinic Services (www.bayclinic.org)
Pregnancy testing, birth control pills, shots, implants, IUDs, condoms, and Emergency Contraception. Testing and treatment for sexually transmitted diseases for males and females. Free, confidential services to adolescents ages 14-18 years.
All clinic locations .................................................................... 333-3600
Ka‘u Family Health Center-Teen Clinic .................................. 929-7311
Keaau Family Health Center-Teen Clinic ............................... 930-4040
Pahoa Family Health Center-Teen Clinic ................................ 965-9711

Hamakua-Kohala Health (Honokaa) – Family planning appointments...775-7204
Hamakua-Kohala Health (Kapaau) – Family planning appointments...889-6236
Hamakua-Kohala Health (Laupahoehoe) ................................... 747-6480
Hamakua-Kohala Health (Kapaau) ........................................... 887-6460

P'Teen Clinic Services
DOE program with pre- and post-natal care. Referrals through school counselors.
Kealeakehe High School ................................................................ 327-4300

Love is Respect.org www.loveisrespect.org............................ 1-866-331-9474

Love Shouldn’t Hurt........ http://ywcahawaiianisland.org/what-we-do/teen-dating

Domestic Violence Action Center-Teen Alert Program (http://tap808.org)
Oahu ............................................................................. 1-808-531-3771
Neighbor Island ................................................................. 1-800-690-6200

SUPPORT SERVICES
Adult Protective Services/DHS
Provides protective services to abused, neglected, or financially exploited dependent adults, ages 18 or older.
Hilo ................................................................. 933-8820
Fax ................................................................. 933-8859

Alu Like, Inc.
Services to Hawaiians. Information and referrals, employment and training, job counseling and placement, technical assistance and education.
Hilo ................................................................. 961-2625

Alzheimer’s Association
Provides reliable information about Alzheimer’s disease and related dementias, caregiving issues, and community resources; workshops and training; Safe Return 24/7 wanderer’s registry; Free, support groups and referrals for quality of life for the person with the disease, their families and caregivers, care consultation 24/7. info: www.alz.org/hawaii 24/7 Help-line .................................................................. 1-800-272-3900

Apria Home Health Care
Provides complete respiratory and durable medical equipment and supplies for home patients.
Hilo ................................................................. 969-1211

ARC of Hilo
Serves people with disabilities with education, vocational and skill training; provides employment and residential help.
Hilo ................................................................. 935-8535

ARC of Kona ................................................................. 323-2626

Big Island Substance Abuse Council (BISAC)
Self/Court referred, individual counseling, group counseling, outpatient services, therapeutic living program and clean and sober housing.
Hilo ................................................................. 935-4927
Keaau ................................................................. 969-9994

Case Management Works
Provides case management for individuals with work-related disabilities.
Hilo ................................................................. 961-5590
Fax ................................................................. 961-5101

Child Family Service – Alternatives to Violence
Peer counseling, education groups and legal help for women and children.
Advocacy and help for battered women. Court mandated groups.
Hilo (Islandwide) .................................................................... 935-2188
Crisis Line of Hawaii
Suicide hotline, referrals and outreach for youth and adults.
Islandwide (24-Hours) ....................................................... 1-800-753-6879

Crisis Text Line .......................................................... Text “HELLO” or “ALOHA” to 741-741

Division of Vocational Rehabilitation Services
Program for individuals with disabilities who require assistance with employment.
Hilo ............................................................................. 974-6444
Kona .............................................................. 323-0025

Domestic Violence Action Center (www.stoptheviolence.org)
Email: dvac@stopviolence.org

Food Basket
Hilo ............................................................................. 933-6030
Kona .......................................................... 322-1418

Hawaii Island Adult Care
Provide day care for elderly adults and adults with Alzheimer’s and dementia.
Hilo ............................................................................. 961-3747

HeleOn Bus
Provides public transportation through the Island of Hawaii.
Hilo ............................................................................. 961-8744

Hilo United Methodist Church Peanut Butter Ministry
Provides hot dinners for homeless, and anyone in need.
Hilo ............................................................................. 935-2144
Email: hioumc@hotmail.com

HOPE Services Hawaii
Homeless outreach, mental health outreach, drop-in centers, emergency and transitional housing programs, permanent supportive housing programs, representative payee services and SNAP (formerly food stamps) outreach.
Hilo ............................................................................. 935-3050

Hospice Programs
Emotional support, counseling, psychological and social recreation for terminally ill persons and their families. Periodic in-home health nursing services. 24-Hour.
Hawaii’s Care Choices (Hilo) ........................................... 969-1733
Kona .......................................................... 324-7700
North Hawaii ............................................................................. 885-7547

Hui Malama Ola Na Oiwi
Health enhancement services, including disease prevention, health education, family health, health risk screenings, primary care, and traditional healing practices.
Hilo ............................................................................. 969-9220

Ka‘u Rural Health Community Association
A resource and distance learning center providing individual and family support.
www.krhcai.com
Ka‘u ............................................................................. 928-0101

Kona Community Hospital Lactation Center
Provides advice and support to mothers who are breastfeeding........ 322-4482

KumuKahi Health & Wellness
Prevention, awareness & education - HIV care & management, gender affirming care, hepatitis C care & treatment, HIV/STI testing, PEP/PrEP, free condoms.
Hilo ............................................................................. 982-8800
Kona .......................................................... 331-8177

La Leche League
Advice, education, midwife services and support to mothers who are breastfeeding.
Kona .......................................................... 325-3055
East Hawaii & Ka‘u ......................................................... 265-1416

Lokahi Treatment Centers
Addresses mental health, substance abuse, dependency, addiction problems, domestic violence intervention and anger-management services islandwide.
Hilo ............................................................................. 969-9292
Honokaa .......................................................... 775-7707
Kona .......................................................... 331-1175
Pahoa ............................................................................. 965-5535
Waikoloa ............................................................................. 883-0922

Maternal and Child Support Services
Health information and referral, emphasis is on maternal and child health.
Hilo ............................................................................. 974-4291

Mental Health America of Hawaii
Provides daily Help Line to assist callers in finding the help they need and a statewide directory of over 700 agencies and organizations.
Neighbor Islands (Toll Free) ..................................................... 1-800-753-6879

Office of Aging
Responsible for planning, coordinating, advocacy, and administration of programs for older persons in Hawaii County.
Hilo ............................................................................. 961-8600
Kona .......................................................... 323-4390

Ohana Counseling Services: Alcohol and Addictions Program
Counseling for potential users. Adult out-patient drug rehabilitation
Hilo ............................................................................. 935-4412

Salvation Army
Emergency assistance: food and clothing to persons without resources. Special meals and food bags. Assistance in locating missing persons.
Hilo ............................................................................. 935-1277
Kona .......................................................... 326-2330

Sexual Assault Support Services/YWCA Hawaii Island
Free counseling, crisis intervention, prevention, & education for adults and children.
Islandwide Rape/Sexual Assault Crisis Line (24-Hour) ........................................ 935-0677
Hilo ............................................................................. 935-7141
Kona .......................................................... 334-1624

State of Hawaii DHS/Financial Assistance
Hamakua/Camuela .......................................................... 775-8854
Kohala ............................................................................. 889-7141
Ka‘u ............................................................................. 939-2421
North Hilo ............................................................................. 933-0331
North Kona ............................................................................. 327-4980
South Hilo ............................................................................. 981-2754
South Kona ............................................................................. 323-7573

State of Hawaii DOH Counseling Services/Mental Health
Neighbor Island (Toll Free) ..................................................... 1-808-753-6879
Waiamea ............................................................................. 885-1220

State of Hawaii DOH/Public Health Nursing
Health guidance including immunizations, developmental screening, and referral, health education, counseling and communicable disease prevention. TB testing.
Hilo ............................................................................. 974-6025
Honokaa .......................................................... 775-8844
Ka‘u/Naalehu .......................................................... 939-2400
Kona .......................................................... 322-1500
Waiamea ............................................................................. 889-7135

Suicide Prevention Lifeline ..................................................... 1-800-273-8255

Tu‘u‘u’s House
Community health resource center. Support groups, informational programs, lending library, and Internet access focused on health-related topics. Not a referral or treatment center. www.tutushouse.org, info@tutushouse.org
Waiamea ............................................................................. 885-6777

EMPLOYMENT AND TRAINING

Alu Like, Inc.
Services to Hawaiians, information and referrals, employment and training, job counseling and placement, technical assistance and education.
Hilo ............................................................................. 961-2625

Big Island Workplace Connection (BIWC)
Provides no cost services for job placement, job readiness workshops, testing, employment counseling and labor market information. Training also available.
Hilo BIWC .......................................................... 981-2860
Kona BIWC .......................................................... 327-4770

Catholic Charities Hawaii – Immigration and Employment Core Services
Employment preparation and placement, English language classes, and immigration services for newly arrived and economically disadvantaged immigrants.
Hilo ............................................................................. 961-7030

Goodwill Industries of Hawaii, Inc.
Provides job readiness training, job developing, job placement and retention services for participants and employers. Serves low-income adults, out of school youth, and people with disabilities. www.higoodwill.org
Hilo Office .......................................................... 961-0307
Hilo Retail Store .......................................................... 961-6427
Kona Office .......................................................... 443-5850
Kona Retail Store .......................................................... 443-5858
Hawaii County Economic Opportunity Council (HCEOC)
Provides employment readiness, job placement, retention for low-income persons and immigrants. Services range from transportation to education for children/youth.
Main Office ................................................................. 961-2681

HOUSING REFERRAL ASSISTANCE
County of Hawaii/Office of Housing and Community Development
Rental assistance programs.
Hilo ..................................................... 959-4642

Hawaii Public Housing Authority
Public housing projects.
Hilo ..................................................... 933-0474
Fax ..................................................... 933-0479

Home for Recovery
Does not offer substance abuse services.
Drug free housing ........................................ 934-7852
Fax ..................................................... 935-7894

LEGAL HELP
Hawaii County Prosecuting Attorney’s Office
Presentation of criminal cases before the courts.
Hilo ................................................................. 961-0466
Kona ..................................................... 322-2552

Hawaii Disability Rights Center
Hawaii’s protection and advocacy system for people with disabilities. Hawaii’s client assistance program. www.info@hawaiidisabilityrights.org
Hawai’i Honolulu ................................................. 1-800-882-1057

Hawaii State Child Support Enforcement Agency
Assistance in establishing paternity, child support, and enforcement of support.  
www.hawaii.gov/ag/csea
Islandwide ................................................................ (808) 692-8265
Fax ..................................................... 933-0300

Hawaii State Office of the Public Defender
Free defense if charged with a crime punishable by jail and if income qualified.
Hilo ................................................................. 974-4571
Kona ..................................................... 327-4650

Legal Aid Society of Hawaii
Free consultation if income qualified. Uncontested divorces, child custody, senior program.
Hilo ................................................................. 961-2851
Kona ..................................................... 329-3910

Victim Witness Assistance Program
Victim support and counseling.
Hilo ................................................................. 934-3306
Kona ..................................................... 322-2552

Volunteer Legal Services of Hawaii
The only organization in the state whose sole mission is to serve Hawaii’s low-income community through volunteer activities.
Hawai’i Honolulu ................................................. 1-808-528-7046

HUMAN TRAFFICKING RESOURCES
24-hour Crisis Support
Statewide ....................................................... 1-808-721-9614

Children of the Night (https://www.childrenofthenight.org)
Phone ..................................................... 1-800-551-1300

CyberTipLine (http://www.missingkids.org/cybertipline)
Phone ..................................................... 1-800-843-5678

Department of Human Services/Child Welfare Services
Phone ..................................................... 1-808-832-1999
Ho’ola Na Pua (https://hoolanapua.org)
Phone ..................................................... 1-808-445-3131
24 Hour Emergency Line .................................. 1-808-435-9555

National Human Trafficking Hotline (https://humantraffickinghotline.org)
Phone ..................................................... 1-888-373-7888
Text ...................................................... 233733

Trafficking Victim Assistance Program
Phone ..................................................... 1-808-847-1535

VETERAN SERVICE
Office of Veterans Services
Providing referral and information for veterans; advocates.
Hilo ................................................................. 808-369-3538

VA Community Based Outpatient Clinic
Medical services for eligible veterans.
Hilo ................................................................. 935-3781
Kona ..................................................... 329-0774
Veterans Crisis Line ........................................... 1-800-273-8255

Vet Center
Individual/couple/family counseling, groups, referrals.
Hilo ................................................................. 969-3833
Kona ..................................................... 329-0574

OTHER USEFUL SERVICES
ACCESS (24-Hours)
Crisis services and access to adult mental health division services.
Statewide ....................................................... 1-800-753-6879
Aloha United Way 211
Help line for information and referral to community service agencies and programs.
Statewide ....................................................... 211

American Cancer Society
Offers services and referrals for cancer patients and their families, cancer related information, community education, and volunteer opportunities. www.cancer.org
National 24-Hour Call Center .................................. 1-800-227-2345

American Red Cross
Services to victims of disaster, community education.
Hawaii Island ..................................................... 935-8305

Crime Stoppers
Hilo (Islandwide) ..................................................... 961-8300

F.B.I. (Federal Bureau of Investigation)
Kona ..................................................... 329-5106

Immigration and Naturalization Services
Hawaii County Office of Immigration .................................. 961-8220
USCIS (formerly INS) Toll-Free .................................. 1-800-375-5283

Kuikahi Mediation Center
Conflict resolution mediations for business, landlord/tenant, real estate, human resources and domestic issues including custody, visitation and divorce.
East Hawaii ..................................................... 935-7844

United States Coast Guard
24 Hour Emergency on Water .................................. 1-808-842-2600

United States Federal Marshals Service
Hawai’i Honolulu ..................................................... 1-808-541-3000

United States Secret Service
Hawai’i Honolulu ..................................................... 1-808-541-1912

Visitor Aloha Society of Hawai’i (VASH) Hawaii Island
Assistance to visitors who experience adversity while traveling to Hawaii Island. Administration ........................................... 756-0392
Hilo ..................................................... 756-1472
Kona ..................................................... 756-0785

West Hawaii Mediation Center
Waimea ..................................................... 885-5525

This directory is produced by the Hawai’i County Committee on the Status of Women (CSW). Working with the Hawai’i State Commission on the Status of Women (HSCSW), the Hawai’i County CSW promotes equality for women and girls in the County by acting as a catalyst for positive change through advocacy, education, collaboration and program development. For more information or to contact the CSW, call (808) 961-0466. We will also be on social media soon.

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