

Client Satisfaction Survey

Helping sexual assault victims heal with the only 24/7 sexual assault crisis line on the Big Island.
Crisis Services

The Sexual Assault Support Services (SASS) Program provides services to communities throughout Hawaii Island. These services include crisis support at the hospitals and forensic examinations; legal advocacy for adults and children; and counseling therapy. Services to survivors, and their families, are free of charge. Crisis intervention services are available 24 hours, 7 days a week.

Please help us meet the needs of our community by answering the following questions. Your response will enable us to improve our services and ensure quality care. Should you have any questions or desire SASS services, please give us a call at 935-0677. Mahalo!

Please place an "X" in the appropriate boxes

SERVICES	AGREE 4	SOMEWHAT AGREE 3	SOMEWHAT DISAGREE 2	DISAGREE 1
The SASS worker met me within 40 minutes of my arrival.				
I was given information that helped me understand my rights and my options.				
The SASS worker understood me and helped me with my concerns.				
The services I received helped me cope with the crisis situation.				
The services I received helped me feel more in control.				
I was treated with sensitivity and respect.				
I am satisfied with the services I received from SASS.				
I would contact SASS if I need services in the future.				

